



Support

Itqan Wedding Planner for iOS · Questions, feedback, and subscription help · Updated April 22, 2026

Email support

iOS-Support@itqan.biz

Typical reply within 2 business days.

Getting Started

- Open the app and walk through the short setup wizard (language, names, wedding date, first event).
- At the final step, tap **Let's go!** to land on your dashboard.
- Add budget categories (venue, catering, attire, etc.) and line items with amounts and due dates.
- Use the **Countdown** on the dashboard to stay on pace.

Itqan Premium

Itqan Premium unlocks unlimited events and budget categories, file attachments (receipts, contracts, photos) on any line item, and polished PDF export with AirPrint. Subscriptions:

- **Monthly** — \$4.99 USD / month (or the local-currency equivalent). No free trial.
- **Yearly** — \$29.99 USD / year, with a 7-day free trial (first-time subscribers only).
- Subscriptions are billed to your Apple ID and **auto-renew at the end of each period** at the same price unless you cancel at least 24 hours before the period ends.
- Manage, upgrade/downgrade, or cancel at any time from *Settings* → *[your name]* → *Subscriptions* on your Apple device.
- To avoid being charged after the free trial, cancel at least 24 hours before the trial ends.

Restore a Purchase

If you reinstall the app or switch devices, tap **Restore Purchases** at the bottom of the Premium paywall. Premium will re-activate within a few seconds as long as you're signed into the same Apple ID.

Frequently Asked

Does Itqan require an internet connection?

No. Itqan is fully offline. The only feature that needs connectivity is subscribing to Premium (handled by Apple).

Is my data backed up?



Itqan uses the standard iOS app container, which is included in your iCloud Backup if you have it enabled in *Settings* → *[your name]* → *iCloud* → *iCloud Backup*. We do not operate our own cloud.

Can I export my plan?

Yes. All users can export their plan as JSON. Premium users can export a formatted PDF (with AirPrint support) and share it via the iOS share sheet.

How do I delete all my data?

Go to *Settings* → *Erase All Data* in the app. The two-step confirmation prevents accidental loss. You can also delete the app from your device to remove all local data.

Arabic / RTL support?

Itqan ships with localized Arabic and English interfaces. Change the language from iOS *Settings* → *Itqan* → *Language*.

How do I cancel my subscription or end my free trial?

Open *Settings* → *[your name]* → *Subscriptions* on your iPhone or iPad, tap **Itqan Premium**, and choose **Cancel Subscription**. To avoid being charged after a free trial, cancel at least 24 hours before the trial ends. Cancellation stops future renewals; you keep Premium features until the end of the current period.

Can I turn off diagnostics?

Yes. In-app diagnostics default to on (crash reports and performance metrics stored locally on your device). Turn them off at any time from *Settings* → *Diagnostics* inside Itqan. No diagnostic data is ever transmitted to Itqan's servers — we don't have servers.

Report a Bug or Request a Feature

We want to hear from you. Email iOS-Support@itqan.biz with:

- Your iPhone model and iOS version.
- Itqan version (*Settings* → *About*).
- Steps to reproduce, and a screenshot if relevant.

Privacy

See the Itqan Privacy Policy for details about data handling. Short version: Itqan doesn't collect personal data and doesn't use analytics. Your plans stay on your device.